



CAPABILITY STATEMENT

CREATING THE ADVANTAGE

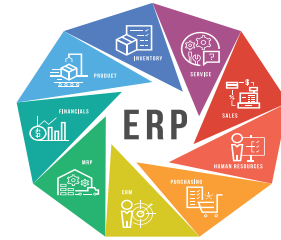
MANAGED SERVICES



CYBER SECURITY



BUSINESS DYNAMICS



→ CAPABILITIES

WorkMagic is business technology consulting firm. We analyze businesses strategies and processes to give our clients recommendations as to specific softwares, processes and procedures to run their business more securely and efficiently. Our modern technology services fall in to 3 key areas:

MANAGED SERVICES

→ Stable and Secure

CYBER SECURITY

→ Take action against threats

BUSINESS DYNAMICS

→ Modern ERP Solutions

→ DIFFERENTIATOR

Enterprise Collaboration

- Customizable E-Mail System
- Machine Learning
- Client Self-Service Portal
- Digital Automation
- Business Workflows.

Managed Threat Protection

- Phishing Service
- Malware protection
- Ransomware protection
- Web filtering
- Threat Response Team (24/7/365)

Know Your Stuff

- Learning tools for your employees
- End-User guidance and training
- Security training for employees
- Online learning management system
- Simplifying IT adoption

24/7/365 Support

- IT Helpdesk
- Voice and E-mail based support
- Enterprise IT support operations
- End-user support
- Business Applications Support

New Model for Managed Services

Our Office Easy takes on the 365° responsibility of the entire IT operations of the organization, with 24X7 monitoring and problem resolution.

The WorkMagic Advantage

Top-notch consulting services that will help companies improve their IT infrastructure, optimize business process and enhance cybersecurity

→ PAST PERFORMANCE

✓ COMMUNITY IMPACT

Community Impact continues to be an intragal part of WorkMagic's Conscious Culture. Our platforms integrate community impact into our business operations, reinforcing our commitment to supporting communities in need and setting expectation that community impact is a business imperative.

✓ MANAGED SERVICES.

We successfully have moved clients that where long-term users of another provider. They could not believe how easy it was and where very impressed with our follow up and level of expertise.

✓ CYBER SECURITY

WorkMagic had a client, that in the middle of the migration to WorkMagic, had a Ransomware attack on his system. As part of the protocols, WorkMagic had downloaded all his hard drive information to the WorkMagic Cloud (in order to transfer). This Ransomware locked him out of everything in his computer. We successfully removed the Ransomware and loaded back his information. Very happy client.

✓ COMPLETE DYNAMICS ERP SOLUTION.

We have moved a client from a legacy Customer Relationship Management System to a full-blown ERP. They now can produce reports and analyze all they do with a dashboard. Efficiency is up 78%.

COMPANY INFO

WorkMagic, LLC.
1200 Anastasia Ave.
Suite 110
Coral Gables, FL 33134
305.445.2920
www.workmagic.com
info@workmagic.com

CONTACT

Patricia Johnson
President/COO
305.445.2920
pat@workmagic.com

PARTNERSHIPS



CERTIFICATIONS



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Woman & Minority Business Certification

