

The advantage of Hiring WorkMagic (as your Managed Service Provider)



GRACE

She needs help!

There are a variety of advantages to hiring WorkMagic as your Managed Service Provider. Let's take a look at some of the key comparisons.



\$8,000/month
(Salary + benefits)

\$8,000/month
(Based on 45 users)

Just Grace – 8 hours a day - sick and vacation days



Cost

Resources

Tools

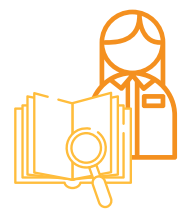


Entire IT Team to support your business and 24/7/365 monitoring and support



Includes, Microsoft licenses, Cyber Security licenses, Web filtering, Wordpress hosting, monitoring, MFA and more

Just Grace self-studing



Education

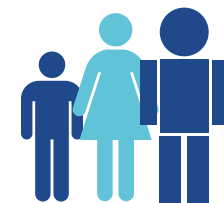


Ongoing Education, certification requirements and following industry developments

Just Grace



Escalation



Tier 1 and 2 Support

No guarantee



Service level



Guaranteed with Client Support Portal



Grace needs HELP!



Service Desk Admin
\$50,000



Network Admin
\$80,000



Desktop Engineer
\$96,000



Security specialist
\$120,000

\$96,000/year
(Headcount based /User count)

OR

\$346,000/year

Key Factors WorkMagic Takes Care of



Cost Optimization

WorkMagic helps with financial and capacity optimization across your technology estate, and any savings identified optimizes your costs without impacting operational outcomes or security.



End User Training

How secure are your end users? With WorkMagic, users report feeling better equipped to protect their organization from security threats.



Security

Managed threat response 24/7/365 to keep your system running smoothly and secure.



User Support

Who helps employees with IT issues? Do you have a secure process to on and off board staff? We are on it!