



**Hewlett Packard
Enterprise**

HPE INFOSIGHT

Storage Cloud SaaS Solutions



OVERVIEW

HPE InfoSight eliminates wasted time and headaches by transforming how storage is managed and supported. Through cloud-based predictive analytics and machine learning, InfoSight predicts and resolves 86% of problems before your business is impacted and ensures 99.9999% of guaranteed availability. [1] And, as it analyzes and correlates millions of sensors every second, all customers benefit as their systems get smarter and more reliable. InfoSight watches over your infrastructure 24/7 so you don't have to spend your days, nights, and weekends dealing with storage issues anymore.

FEATURES

Predicts and Prevents Problems

Proactive Resolution: HPE InfoSight automatically predicts and resolves 86% of problems before you even know there is an issue. [1]

Solves Problems Beyond Storage: By collecting and correlating data across the infrastructure stack, HPE InfoSight uncovers the root cause of problems spanning storage to VMs. In fact, 54% of problems it resolves are outside of storage. [2]

Prevents Known Issues: If a problem is detected in one system, HPE InfoSight learns to predict the issue and prevent other systems in the installed base from experiencing the same problem.

Global Visibility and Learning

Sees What Others Can't: HPE InfoSight sees from the past to the future and across your infrastructure, providing deep health and performance insights from storage to VMs.

Simplifies Planning: HPE InfoSight takes the guess work out of planning. It accurately predicts capacity, performance, and bandwidth needs. It also lets you explore multiple scenarios using models derived through installed-based learning.

Storage Gets Smarter: Every system gets better and more reliable by learning from the collective insights and experiences of the installed base.

Support You Actually Like

HPE InfoSight has proactive resolution means there's no need for Level 1 or 2 support. In the rare case support is needed, speak directly with a Level 3 expert who will quickly resolve the problem. No more painful escalations – just the support you've always wanted.

Rapid Root Cause: HPE Nimble support engineers have deep expertise in storage, servers, OSs, hypervisors and applications. And, since HPE InfoSight already has all the information about the problem and your environment, the root cause for even the most complex issues are quickly identified.

We Call You: If HPE InfoSight detects something that can't be automatically resolved, our engineers proactively investigate and reach out to you with prescriptive recommendations – even if the problem is outside of storage. Never worry about who to call because we call you.



For additional technical information, available models and options, please reference the [QuickSpecs](#)

HPE POINTNEXT

Access expertise at every step of your IT journey with [HPE Pointnext Services](#). [Advisory Services](#) focuses on your business outcomes and goals, to design your transformation and build a roadmap tuned to your unique challenges. Our [Professional](#) and [Operational Services](#) help speed up time-to-production and keep your IT stable and reliable.

Operational Services from HPE Pointnext Services

- [HPE Datacenter Care](#) helps modernize and simplify IT operations. Partner with an assigned account team, access technical expertise, an enhanced call experience gives you priority access, choose hardware and software support, implement proactive monitoring to help stay ahead of issues, and access HPE IT best practices and IP.
- [HPE Proactive Care](#) offers an enhanced call experience and helps reduce problems with personalized proactive reports and advice. This also includes collaborative software support for Independent Software Vendors (ISVs), (Red Hat, VMWare, Microsoft, etc.). [Read more](#)
- [HPE Foundation Care](#) helps when there is a problem and has a choice of response levels. Collaborative software support is included and provides troubleshooting help for ISVs running on your server. [Read more.](#)

Other related services

[Defective Media Retention](#) is optional and applies only to Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

[HPE Service Credits](#) offers a menu of technical services, access additional resources, and specialist skills.

[HPE Education Services](#) delivers a comprehensive range of services to support your people as they expand their skills required for a digital transformation.

Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and support options.

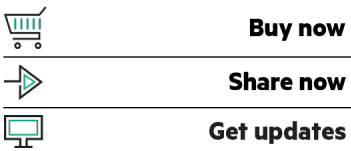
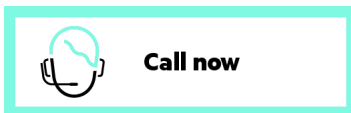
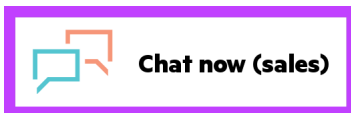
HPE GREENLAKE

[HPE Greenlake](#) is HPE's market-leading IT as-a-Service offering that brings the cloud experience to apps and data everywhere – data centers, multi-clouds, and edges – with one unified operating model. HPE GreenLake delivers public cloud services and infrastructure for workloads on premises, fully managed in a pay per use model.

If you are looking for more services, like [IT financing solutions](#), please [explore them here](#).

Make the right purchase decision.
Contact our presales specialists.

[Call for availability](#)



[1] Source: Based on actual customer data collected by the HPE Nimble Storage Support organization. See also hpe.com/h20195/v2/Getdocument.aspx?docname=a00018503ENW

[2] Source: HPE Get 6-Nines Guarantee, HPE Nimble Storage, September 2017.

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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

Image may differ from the actual product
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